

 **CERT** *Ya!*

Microsoft

MB-330

**Microsoft Dynamics 365 Supply Chain Management
QUESTION & ANSWERS**

QUESTION 1

Case Study	Number of Questions	Total Question
Case Study: 1	13	1 – 13
Case Study: 2	12	14 – 25
Case Study: 3	12	26 - 37
Case Study: 4	163	38-200
	Total	200

Case Study: 1

Wide World Importers Current

environment

Wide World Importers use Dynamics 365 Finance and Dynamics 365 Supply Chain Management There is a single legal entity.

The primary distribution center for the company is located Las Vegas, Nevada, USA There is an additional warehouse in California which receives imported goods from container ships. When goods are received in California, the goods are transferred to Nevada for distribution. No orders are shipped directly from California.

Sales

The company has two teams of sales representatives East and West. Each team has one representative for each of the following categories of goods; perfumes, ceramicware and all other goods. Sales representatives are paid commissions based on sales Commissions must be paid based on the home office location for customers. For example, commission for a customer that is headquartered in the Western United States is paid to the West group of sales representatives.

Sales representatives are responsible for driving new business. Company executives must be able to see metrics define the companies that the sales representatives are targeting, where there is potential to do business, and where quotes are being generated. Customer records must not be created until a sale is confirmed.

The sales team quoted a new perfume for a customer named Customer1. The customer has shipping locations in the following regions. United States, Austria, and Japan. Sales must only be made to the US and Japan due to product ingredients. Automated checks must be put into place so that users do not have to remember to select the correct item.

Testing

The company periodically performs testing on ceramicware as it is received to determine whether the products contain lead The company labels and markets ceramicware as Lead Free or Not for food use Perfumes may contain restricted ingredients that cannot be sold to customers in the European Union. The company performs testing on perfumes and has processes to ensure that perfumes containing restricted ingredients are not sold to customers in Europe.

Ten percent of all ceramicware items received must be tested for lead. The process for managing testing must be automated. There must be tolerances setup that define the acceptable amount of lead levels in a product.

Inventory management

The inventory team must control costing of items by using FIFO principles. The finance team must be able to see updated FIFO adjustments throughout the month but will only settle FIFO for month-end reporting

Inventory close must be run at the end of each month. A report must be provided to the finance team that includes the physical quantities and inventory value for items, with totals at the bottom. The warehouse team needs a similar report but does not want the inventory value included. During inventory close, some items cannot be fully costed because the issue cannot be settled against the receipt. The finance team must know which items were excluded.

Other inventory requirements

* Inventory must be reserved against physical inventory.

* Items must be grouped so that the inventory costing can be posted to the ledger by using the following groups: perfumes, ceramicware, other goods. All goods are FIFO. Financial reports must be grouped by these three categories, even the transactions from all categories post to the same ledger accounts.

* Wide World Importers plans to import a specific type of pottery from a local company in Mexico that handmakes the goods. The pottery must be available in orange or red colors. The cost is the same regardless of the color selection.

* A new line of perfumes is being introduced. The procurement team must be able to identify which perfumes are men's or women's fragrances, and must be able to further categorize perfumes as Perfume, Eau de Perfume, Eau de Toilette, Eau de Cologne, or Eau Fraiche.

* You must set up a structure of products for classifying each item for purchase, sales and reporting analysis

Issue

Customer service representatives report that some inventory shows as ordered reserved when the ordered reserved parameter is turned off.

An item that is typically carried is out of stock. A customer named Customer2 wants to place a special rush order for the item. This will result in a significantly increased cost from the supplier. The finance team does not want to have this special order affect the FIFO tiers.

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You need to address the inventory cost requirements.

What are two possible ways to achieve the goal? Each answer represents a complete solution.

NOTE Each correct selection is worth one point

- A. Set up a costing sheet
- B. Set up commodity pricing.
- C. Use FIFO with marking.
- D. Create a costing version.
- E. Create purchase orders from sales orders.

Correct Answer: C,D

QUESTION 2

You need to define where the tires should be put away in the warehouse.

How should you set up the location directives? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Parameter**Value**

Query filter

	▼
Item code and warehouse	
Item code and zone	
Warehouse only	
Zone only	

Location Directive action

	▼
Fixed only	
Fixed and non-fixed	
Fixed with product variants	

Correct Answer:

Parameter	Value
Query filter	<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid black; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="border: 1px solid black; padding: 2px;">Item code and warehouse</div> <div style="border: 1px solid black; padding: 2px;">Item code and zone</div> <div style="border: 1px solid black; padding: 2px;">Warehouse only</div> <div style="border: 1px solid black; padding: 2px;">Zone only</div> </div>
Location Directive action	<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid black; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> ▼ </div> <div style="border: 1px solid black; padding: 2px;">Fixed only</div> <div style="border: 1px solid black; padding: 2px;">Fixed and non-fixed</div> <div style="border: 1px solid black; padding: 2px;">Fixed with product variants</div> </div>

QUESTION 3

A company uses the Dynamics 365 for Finance and Operations Warehouse management module. The company requires production waves to be processed in batch.

You need to configure wave processing.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Set up a warehouse
- Set up the Production control parameter
Production line release
- Set up Wave templates
- Set up Warehouse management parameters



Answer Area

Correct Answer:

ANSWER HERE:

The screenshot shows a Dynamics 365 interface with a list of tasks on the left and a sorting menu on the right. The tasks are:

- Set up a warehouse
- Set up Wave templates
- Set up Warehouse management parameters
- Set the the production control parameter production line release

The sorting menu on the right includes buttons for Sort, Top, Up, Down, and Bottom.

Set up a warehouse
Set up Wave templates
Set up Warehouse management parameters
Set the the production control parameter production line release

Explanation/Reference:

<https://docs.microsoft.com/en-us/dynamics365/unified-operations/supply-chain/warehousing/tasks/configure-wave-processing>

QUESTION 4

A company manufactures and sells speaker boxes. The speaker boxes can be silver or black with a basic or upgraded wiring harness assembly.

The speaker box must be created in the item master so that the variables for colors and harness type can be assigned at order entry.

You need to create a new item that supports multiple variables.

What should you do?

- A. Create a new product. Select predefined variant as the configuration technology.
- B. Create a new product master. Select constraint-based configuration as the configuration technology.
- C. Create a new product. Select constraint-based configuration as the configuration technology.
- D. Create a new product master. Select predefined variant as the configuration technology.

Correct Answer: D

QUESTION 5

A company uses Dynamics 365 Supply Chain Management.

The company needs to maintain item bar codes.

You need to set up bar codes for the items.

Which option should you use for each requirement? To answer, drag the appropriate options to the correct requirements. Each option may be used once, more than once, or not at all. You may need to

drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Options

- Create/Update bar codes
- Create bar codes from number secuense
- Scanning
- Product section location
- Released product

Answer Area

Requirement

- Create bar codes in all legal entities where the item is released.
- Create bar codes for a specific vendor.
- Ensure that unique bar codes are set up for all items.

Option

-
-
-

Correct Answer:

Options

- Create/Update bar codes
- Create bar codes from number secuense
- Scanning
- Product section location
- Released product

Answer Area

Requirement

- Create bar codes in all legal entities where the item is released.
- Create bar codes for a specific vendor.
- Ensure that unique bar codes are set up for all items.

Option

- Released product
- Create bar codes from number secuense
- Scanning

Explanation/Reference:

<https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/use-bar-codes-in-warehouse-operations>

QUESTION 6

A vendor is offering a rebate program on bottles of wine that have purchase orders placed within a month. There is a V5.00 rebate on the purchase of 10-100 bottles and a \$6.00 rebate for the purchase of 101-200 bottles. Customers can purchase wine by the bottle or by the case. Discounts apply to all varieties of wine sold by the vendor.

You need to create a vendor rebate agreement to ensure that the correct rebate amount is claimed at the end of the month,

Solution: On the rebate agreement, in the unit of measure rebate option, select exact match.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 7

A company orders parts from a vendor. The vendor frequently ships more units than the company orders.

An approving manager must receive notification when the quantity of units received is more than 10 percent above the number of units ordered.

You have an existing notification workflow.

You need to ensure that the notification is generated.

How should you configure the system? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

ANSWER HERE:

Requirement	Action
Configure overdelivery/underdelivery percent.	<input type="checkbox"/> On the Purchase order form, purchase order lines fast tab, configure the overdelivery field. <input type="checkbox"/> On the Purchase order form, purchase order lines fast tab, configure the underdelivery field. <input type="checkbox"/> On the Sales order form, sales order line fast tab, configure the overdelivery field. <input type="checkbox"/> On the Sales order form, sales order line fast tab, configure the underdelivery field.
Notify user about required approval.	<input type="checkbox"/> Register the product and post the receipt bill. <input type="checkbox"/> Register the product on a purchase order line and post a receipt. <input type="checkbox"/> Receive a product on a transfer order. <input type="checkbox"/> Transfer the product on an Arrval journal and post a journal.

Correct Answer:

Answer Area

Requirement	Action
Configure overdelivery/underdelivery percent.	<input checked="" type="checkbox"/> On the Purchase order form, purchase order lines fast tab, configure the overdelivery field. <input checked="" type="checkbox"/> On the Purchase order form, purchase order lines fast tab, configure the underdelivery field. <input type="checkbox"/> On the Sales order form, sales order line fast tab, configure the overdelivery field. <input type="checkbox"/> On the Sales order form, sales order line fast tab, configure the underdelivery field.
Notify user about required approval.	<input type="checkbox"/> Register the product and post the receipt bill. <input type="checkbox"/> Register the product on a purchase order line and post a receipt. <input type="checkbox"/> Receive a product on a transfer order. <input type="checkbox"/> Transfer the product on an Arrval journal and post a journal.

QUESTION 8

You need to configure the structure for the new line of perfumes.

What should you do first?

- A. Create a procurement category hierarchy.
- B. Create a new product with racking dimensions.
- C. Create a new product with storage dimensions.
- D. Create product configurations.
- E. Set up a new product master and implement serial tracking.

Correct Answer: A

QUESTION 9

You are a functional consultant for a company named Contoso Entertainment System USA (USMF). You need to post a new trade agreement that will contain the following prices:
Surface Pro 128GB: 750 US dollars for orders of 50 units or less
Surface Pro 128GB: 720 US dollars for orders from 50 units to 100 units
The agreement must be valid for the 2020 calendar year only. To complete this task, sign in to Dynamics 365 portal.

- A. Go to Navigation pane > Modules > Sales and marketing > Prices and discounts > Trade agreement journals.
Click New.
In the Name field, click the drop-down button to open the lookup.
In the list, select S_Price (Sales Price Adjustment).
On the Action Pane, click Lines.
In the Account code, select 'All' (for All customers).
In the Item code field, select 'Table'. This will allow you to select a specific item.
In the Item relation field, click the drop-down button to open the lookup. Select the Surface Pro 128GB.
In the From field, enter a minimum quantity (1). In the To field, enter a maximum quantity (50).
In the Amount in currency field, enter a price (750) and select US Dollars in the Currency field.
Configure another price bracket with a minimum of 51 units, a maximum of 100 units and a price of 720 US Dollars.
Under the Details section, in the From date field, enter a date from which this agreement will be valid (January 1st 2020).
In the To date field, enter a date to which this agreement will be valid (December 31st 2020).
Click Save.
Click Validate.
Click Validate selected lines.
Click OK.
Click Post.
.
Click OK.

Correct Answer: A

Explanation/Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/sales-marketing/tasks/create-new-trade-agreement>

QUESTION 10

You are the materials manager at a distribution company. You are responsible for setting up the ABC classification of all items as follows:
Class A materials represent 70 percent of the material value.
Class B materials represent 20 percent of the material value.

Class C materials represent 10 percent of the material value but are the most commonly used. You need to assign an ABC classification value model to all items using those values. What should you do?

- A. Run the ABC classification report
- B. Run the ABC classification periodic task to update the value model for all items
- C. Manually update the Value classification on the Released product record
- D. Run the ABC classification periodic task to update the revenue model for all items

Correct Answer: B

QUESTION 11

You are a functional consultant for a company named Contoso Entertainment System USA (USMF). From sales order number 000720, you need to ensure that a product named Projector Television is delivered directly to a customer.

To complete this task, sign in to Dynamics 365 portal.

- A. When you configure Direct Delivery (direct from the Vendor), a PO is created to purchase the item from the Vendor and have it shipped directly to the customer. The instructions below include generating the PO and a product receipt. These steps may not be required in the exam but are included for reference.
 1. Go to Navigation pane > Modules > Accounts receivable > Orders > All sales orders.
 2. Select New.
 3. Search for and select sales order number 000720.
 4. On the Action Pane, select Sales order, then select Direct delivery. The Create delivery page lists all the open sales order lines as copied from the sales order.
 5. Select the sales order line for the product named Projector Television.
 6. The Vendor account field will be populated. A message informs you that the purchase order has now been created.
 7. Expand the Line details section.
 8. Select the Delivery tab and verify that the Direct delivery field is set to Yes.
 9. On the Action Pane, select General.
 10. Select Related orders.
 11. Select the link in the Purchase order field.
 12. Expand the Line details section and select the Address tab. The delivery address for this purchase order line is the customer's delivery address and not your company's address.
 13. Select the Delivery tab.
 14. On the Action Pane, select Purchase.
 15. Select Confirmation.
 16. Select OK.
 17. On the Action Pane, select Receive.
 18. Select Product receipt.
 19. In the Product receipt field, type a value.
 20. Select OK.
 21. On the Action Pane, select General.
 22. Select Related orders and highlight the desired record.

After the purchase order has been updated as received, or in other words, after the vendor has shipped the goods to your customer's address, the status of the originating sales order is automatically updated to Delivered.

The sales order can now be invoiced.

23. SelectOK.

24. Close the page.

25. SelectOK. Close the pages and return to the home page.

Correct Answer: A

Explanation/Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/sales-marketing/direct-deliveries>

QUESTION 12

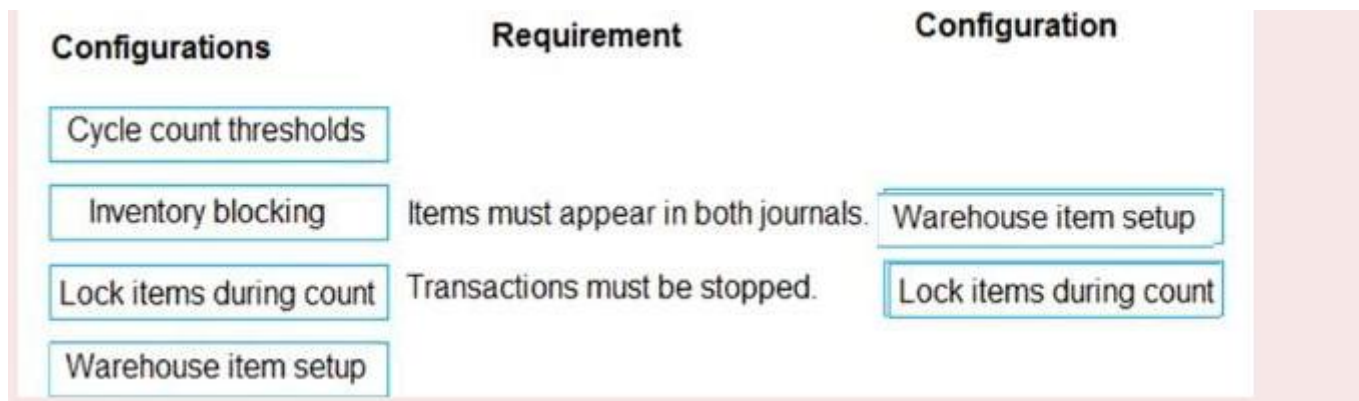
A company uses Dynamics 365 Supply Chain Management with basic warehouse processes. Mobile devices are not used in the two warehouses. Warehouse items that have an A classification are counted weekly through automatic cycle count journals that are created per warehouse.

Items that are in both warehouses appear only in one journal for counting. Counts are inaccurate because picking is posted against items that are being counted.

You need to resolve the cycle count issues. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Configurations	Requirement	Configuration
Cycle count thresholds		
Inventory blocking	Items must appear in both journals.	
Lock items during count	Transactions must be stopped.	
Warehouse item setup		

Correct Answer:



QUESTION 13

A company uses Dynamics 365 Supply Chain Management. Products are being added to purchase orders for the incorrect vendors. You need to restrict which products can be purchased from specific vendors. Which two features should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point

- A. Approved vendor list
- B. Item group
- C. Vendor group
- D. Vendor external item
- E. Item model group

Correct Answer: A,D

Explanation/Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/procurement/tasks/approve-vendors-specific-products>

QUESTION 14

A company plans to use warehouse management and dock appointment scheduling in Dynamics 365 for Finance and Operations. You need to configure the system. Which configuration options should you use? To answer, drag the appropriate configuration options to the correct requirements. Each configuration option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Configuration options

- location profile ID
- appointment rule
- appointment scheduling

Answer Area

Requirement

- Use license plate tracking.
- Allow mixed items.
- Drivers must check in before delivering goods.
- Specify the planned start and end dates of dock activity.

Configuration option

- configuration option
- configuration option
- configuration option
- configuration option

Correct Answer:

Configuration options

- location profile ID
- appointment rule
- appointment scheduling

Answer Area

Requirement

- Use license plate tracking.
- Allow mixed items.
- Drivers must check in before delivering goods.
- Specify the planned start and end dates of dock activity.

Configuration option

- location profile ID
- location profile ID
- appointment rule
- appointment scheduling

QUESTION 15

A company opens a new warehouse facility.

You need to receive items on a transfer order by using an arrival overview.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Post an arrival journal.
- Update item arrival journal.
- Post a transfer order receipt.
- Start arrival.
- Open the Arrival overview form.

Answer Area



Correct Answer:

ANSWER HERE:

Open the Arrival overview form.
Start arrival.
Update item arrival journal.
Post an arrival journal.
Post a transfer order receipt.

Open the Arrival overview form.

Start arrival.

Update item arrival journal.

Post an arrival journal.

Post a transfer order receipt.

Explanation/Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/inventory/arrival-overview>

QUESTION 16

A company has several warehouse locations. The company acquires a new warehouse.

You must design a new warehouse process workflow for the new warehouse.

You need to configure the workflow.

Which three features should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. work pools
- B. cluster picking
- C. outbound wave processing
- D. work templates
- E. wave templates

Correct Answer: A,D,E

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/dynamics365/unified-operations/supply-chain/warehousing/warehouse-management-overview>

QUESTION 17

You need to configure settlement reports for the finance team.

Which processes should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Process
Identify Items that are not fully settled.	<input type="checkbox"/> Print Inventory Close Log <input type="checkbox"/> Run Recalculation <input type="checkbox"/> Print Inventory Valuation Report <input type="checkbox"/> Post Purchase Registrations
Reconcile differences between the expected and actual inventory values.	<input type="checkbox"/> Post Purchase Invoices <input type="checkbox"/> Post Purchase Registrations <input type="checkbox"/> Post Sales Picking Lists <input type="checkbox"/> Post inventory adjustments

Correct Answer:

Requirement	Process
Identify Items that are not fully settled.	<input checked="" type="checkbox"/> Print Inventory Close Log <input checked="" type="checkbox"/> Run Recalculation <input checked="" type="checkbox"/> Print Inventory Valuation Report <input checked="" type="checkbox"/> Post Purchase Registrations
Reconcile differences between the expected and actual inventory values.	<input checked="" type="checkbox"/> Post Purchase Invoices <input checked="" type="checkbox"/> Post Purchase Registrations <input checked="" type="checkbox"/> Post Sales Picking Lists <input checked="" type="checkbox"/> Post inventory adjustments

QUESTION 18

You are the sales manager at a distribution company.

You have a drop-ship order for a batch of chemicals that will go directly from your vendor to your customer.

You need to create and process this direct delivery within Dynamics 365 Finance and Operations.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Manually create a purchase order and enter the lines

Post the Packing slip from the sales order

Select **Direct delivery** from the Sales order tab of the Action Pane and then select vendor

Create a sales order and add lines

Post the Product receipt on the purchase order



Answer Area

Correct Answer:

ANSWER HERE:

Create a sales order and add lines
Select Direct delivery form the sales order tab of the Action Pane and then select vendor
Post the product receipt on the purchase order

Create a sales order and add lines

Select Direct dilivery form the sales order tab of the Action Pane and then select vendor

Post the product receipt on the purchase order

Sort

Top

Up

Down

Bottom

QUESTION 19

A company uses the warehouse mobile app for Dynamics 365 for Finance and Operations. You must create a menu item for reprinting license plate labels. Reprinting a license plate label must not create warehouse work.

You need to configure the warehouse mobile app to add the new menu item.

What should you do?

- A. Set the Mode to Work B. Set the Mode to Indirect
- C. Set the Activity code to Cancel work D. Set the Activity code to None

Correct Answer: b

Explanation/Reference:

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/unified-operations/supply-chain/warehousing/configure-mobile-devices-warehouse>

QUESTION 20

A company needs to create new items that can be company owned or vendor owned.

You need to create and set up the items so that they can be used as company owned or consignment.

What should you do?

- A. Assign a non-stock service item model group
- B. Assign a moving average costing inventory model

- C. Activate batch dimension and assign a standard costing inventory model
- D. Activate owner dimension and assign a standard costing inventory model

Correct Answer: D